

## **Terms and Conditions**

### **Bookings**

Wheathill Touring Caravan Park Only accommodates adults.

Persons under 18 years of age are not permitted to enter the park either as a guest or visitor.

Bookings over Bank Holidays and Easter are subject to minimum booking periods.

We are unable to refund payments should guests decide to leave before the end of the booked period.

The park owners cannot be held responsible or liable for loss, damage or injury to property or persons on the park, howsoever caused. Guests are advised to check their insurances cover all personal and third party risk for the period of their stay.

Bookings cannot be accepted from single sex parties or groups under the age of 21.

### **Prices**

Conditions and prices may change without prior notice.

Advance bookings, accepted by us, will be charged at the prices applicable at the time of booking.

Prices include VAT at the rate applicable at the time of booking. We reserve the right to adjust VAT where required by legislation. Our VAT registration is 559 4470 08.

### **Arrival and Departure**

Arrival time is 1pm – 8pm. If you anticipate arriving outside of these times please contact us in advance.

Guests must park in the designated parking area and check in at reception before entering the park.

We have the right to refuse admission.

Commercial vehicles are not permitted on-site.

We cannot guarantee specific locations and pitches, though we do try to arrange the preferences including with your booking.

Pitches are to be vacated by midday on the day of departure unless a late departure, up to 5pm, has been agreed in advance and the late departure fee paid,

Departures after 5pm will be charged at the full nightly rate.

### **Pets**

Dogs must be kept on a lead at all times except in the dog walk which is fully fenced.

Please remember not to leave animals unattended in vehicles and caravans in during hot weather.

We allow a maximum of 2 dog's pet pitch.

### **Non Smoking**

All site buildings are non-smoking while you are on the plot if you smoke please be aware of the conditions around you and especially if dry weather prevails. Sand extinguishing points are provided at fire points.

### **Liability**

We do not accept liability for any personal injury, loss or damage suffered by you or a member of your party, unless there is wilful default or negligence by our employees or us.

### **Facilities and Activities**

Modifications and improvements to the park are carried out continuously which may result in charges to the facilities shown in the brochure. The company shall not be liable in respect of their non-availability, or otherwise, due to circumstances beyond its control. Whilst we use every effort to ensure the availability of all facilities as advertised in our brochure or otherwise we reserve the right to alter or close certain facilities or activities without prior notice. If such change is necessary, we will endeavour to advise you as soon as possible

### **Park Rules**

Just a few general park rules so that each guest has the opportunity to enjoy Wheathill Touring Park at its best:

Only one car per pitch is permitted on the Touring Park. A car park is available for additional vehicles.

BBQ's are permitted but must be kept well clear of the grass.

Camp fires are not permitted.

Cleaning vehicles or caravans on the pitch is not permitted.

Guests wishing to use electric heaters in awnings may do so subject to an additional daily charge of £5

The owners reserve the right to terminate the visit of any person(s) whose conduct is deemed detrimental to Wheathill Touring Caravan Park or to other visitors.